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## **The endless journey to excellence can be structured with the EFQM model in the health care sector**

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Born in 1959 in Ghent – Belgium, he was promoted as an MD in 1984 at the Faculty of Medicine of the State University in Ghent – Belgium. He started his fellowship in radiation-oncology at the same university and switched to Besançon-France to end it in 1989. As a board certified radiation oncologist, he moved to “Centre Hospitalier Universtaire Vaudois” (CHUV) in Switzerland, where he became “Privat Docent & Maître d’Enseignement et de Recherche”. From 2005 to 2006, he headed the department of radiotherapy at Hospital Maisonneuve-Rosement (HMR) at Montréal-Qc Canada and was appointed as clinical professor at the University of Montréal. In October 2006, he moved to Liège to become the acting head of the Radiotherapy Department at the University Hospital (CHU) as well as professor at the Faculty of Medicine of Liège University in Belgium. He followed training in Safety Management with AFM-42, Belgian Air Force, Southern California Safety Institute. Recently he has been appointed to lead the process of quality and safety management of the brand new Integral Cancer Center in Liège. He obtained with his department 4 awards in 3 participations to Mouvement Wallon pour la Qualité, a broad multi-sector regional contest based on the EFQM approach. He is the author of more than 200 publications, mostly in international peer reviewed journals.