INSA
HAUTS-DE-FRANCE

STUDENT WELCOME GUIDE

2026/2027



Welcome to INSA Hauts-de-France!

Université Polytechnique
HAUTS-DE-FRANCE



NATIONAL INSTITUTE OF APPLIED SCIENCES HAUTS-DE-FRANCE

University Polytechnique Hauts-de-France
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insa-hautsdefrance.fr

Photo credits: Samuel BOCQUILLON, Tiphanie FLAMENT, Slahédine HALITIM
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+ SUMMARY

Getting started
p.6

01.

Enrolment & student card
Digital Learning Environment (DLE)

Studies
p.8

02.

Academic life & student services
Academic calendar & events
Work placements, work-study schemes & employment
International mobility

Making the most of campus life
p.15

03.

Student societies
Student representatives
Sport
Culture
University library
Health, wellbeing & disability support
Other services

Daily life
p.24

04.

Housing
Eating out

Get involved & understand INSA
p.26

05.

DDRS Policy
Quality Approach

Find out more & get your bearings
p.28

06.

News from the Institute
Academic contacts
Campus access
Campus maps
Directory & useful numbers

EDITORIAL
from the Director



Dear students,

The start of each academic year at INSA Hauts-de-France is a special occasion: we welcome you to a formative period that will shape your career path.

The fact that you have chosen to join our institution is both a source of pride and a responsibility: the responsibility to equip you with everything you need to learn, absorb, innovate and, later on, put all this knowledge and these skills to use in the service of businesses, in a world undergoing profound change.

Enrolling at INSA Hauts-de-France means acquiring technical skills thanks to the dedication of passionate colleagues. But it also means developing values of commitment, solidarity, openness and adaptability.
This is what makes our model unique: it does far more than simply educate students; it prepares individuals committed to the positive development of our society, capable of making fair, informed and impactful decisions for a sustainable future.

In the years ahead, I hope you will flourish, enjoy memorable experiences, create unforgettable memories and forge strong bonds with those who will become your friends.

I wish you every success in your studies and in your student life. You can count on the support of all our teaching, academic and administrative staff on a daily basis.

Welcome to INSA Hauts-de-France! I wish you all a very good start to the academic year.

Jean-Christophe POPIEUL
Director of INSA Hauts-de-France



EDITORIAL from VPE



Dear students,

It is with great pleasure that we welcome you to INSA Hauts-de-France.

You are about to embark on a journey that will stay with you for life, as these years will help you grow into your own person and make unforgettable friends.

INSA Hauts-de-France is not just a university; it is a vibrant community.
You'll be able to pursue your passions through our school's student societies. Whether it's robotics, space, IT, music, humanitarian work, sport or entertainment, you're guaranteed to find what you're looking for. And if you have an idea close to your heart, you'll have complete freedom to bring it to life by setting up your own project or society.

The elected student representatives and I are here to give voice to your concerns and defend your rights by representing you within the governing bodies of INSA Hauts-de-France. You can also count on us to support you in all your endeavours, direct you to the relevant services, and assist you when faced with a complex situation.

A strong culture of sharing and mutual support prevails at INSA Hauts-de-France. Here, pink is not just a colour: it is a powerful symbol of our identity and our collective spirit.

I wish you a very happy start to the new academic year, full of joy and success.

Antoine HOARAU
Student Vice-President, INSA Hauts-de-France

01. START WELL

REGISTRATION & STUDENT CARD



Administrative registration and re-registration at INSA Hauts-de-France can be completed **online** at **inscription.uphf.fr**



For newly enrolled students (first-time enrolment):

A multi-purpose student card is issued once your enrolment has been confirmed. You can **print it out at the dedicated kiosk located at the MSE – Mont Houy Campus**, using the QR code sent to you by email.

Students enrolled at the Cambrai or Maubeuge campuses can collect their card from the academic office of their course.

For students continuing their studies (excluding competitive courses):

Administrative registration must be renewed **at the start of each academic year**. Once confirmed, a sticker is used to update the student card for the academic year. This is provided by the academic office of the course being studied.

The multi-purpose student card must be kept for the duration of your studies.



On campus, it provides access to various buildings and a wide range of services, including:

- **Payment for meals and snacks** in university restaurants and Crous cafeterias;
- **Borrowing of books** from all university libraries in the region, including those on campus;
- **Printing and scanning** documents on photocopiers.

Outside the campus, this card serves **as proof of student status and entitles the holder to various discounts** (at cultural and leisure venues, on transport, etc.).

DIGITAL WORKSPACE - ENT

ENT

The Digital Workspace (ENT) is a digital platform bringing together all the essential services, resources and content needed to:

- Carry out and/or keep track of administrative procedures
- Access digital services that are useful in everyday life: university email, directory, cloud storage, CROUS card top-up, etc.
- Access educational and academic resources: online courses, Moodle, timetables, internship and job opportunities, etc.

The digital learning environment is **accessible at any time** from a computer, tablet or smartphone connected to the internet.



To access the digital learning environment (ENT), you will be issued with a personal username and password when you complete your administrative registration. You must activate your account the first time you log in.

A university email address in the format prenom.nom@uphf.fr will be created for you, enabling you to communicate securely with the administration and your lecturers.

02. STUDIES

ACADEMIC AFFAIRS & STUDENT SERVICES

Located on the Mont Houy campus, the **Student Services Centre (MSE)** brings together all the services students need to support their academic journey and help them with administrative procedures.

EDUCATION

The **Student Affairs Office** handles the administrative enrolment of students and keeps their administrative records up to date.

This office is able to issue various certificates, arrange for the refund of tuition fees, transfer academic records, and issue diplomas.

Student Affairs Office
Student Services Centre - MSE
Mont Houy Campus

scolarite@uphf.fr
+ 33 (0)3 27 51 12 34
Opening hours: weekdays from 8.30 am to 12 noon and from 1 pm to 5 pm



BVE

The **Student Life Office (BVE)** acts as the link between students and the university. It is **responsible for initiatives and projects** designed to invigorate student life and improve the quality of life on campus.

The BVE also supports students with **their student society projects** (setting up societies, financial assistance, FSDIE grants, etc.) as well as with **the implementation of initiatives that enhance campus life.**

BVE
Student Services Centre – MSE
Mont Houy Campus

bve@uphf.fr
+33 (0)3 27 51 10 12
By appointment only

A great help!

Are you facing social or financial difficulties?

The BVE offers a **listening ear, information and guidance.**

Specific support can also be arranged with a social worker **to explore access to administrative, practical or financial assistance:** means-tested grants, housing assistance, transport assistance, regional grants, research grants, etc.

Student or local organisations offer support to students facing difficulties or in precarious circumstances:

AGORAÉ

Student-run social and community grocery shop

- **Mont Houy Campus**
  Eisen Building
- agorae@la-fev.org
- For opening hours, visit:
  @agorae_valenciennes

RESTOS DU COEUR

- **Mont Houy Campus**
  IAE-IMTD Building (tram terminus)
- **Cambrai Campus**
  Claude Lancelle Building (next to the canteen)

BAIP

BAIP
Student Services
Centre - MSE
Mont Houy Campus

baip@uphf.fr
+ 33 (0) 27 51 10 23

The **Career Support Office (BAIP)** supports students with all aspects of their career development, **including work placements, student jobs and work-study schemes.**

In particular, it enables them to:

- build a network of contacts and opportunities within companies;
- receive personalised advice to enhance their visibility (CV, LinkedIn profile, etc.);
- be supported by a mentor;
- or take part in workshops on generative AI to optimise their search for an internship or work-study placement.



Come along to the Career Centre by Job Teaser, set up by INSA Hauts-de-France!

Submit your CV and check regularly for job vacancies posted by the Institute's national and international partner companies. A sure-fire way to quickly enter the world of work!

relations-entreprises@insa-hdf.fr

Looking for an internship, a job or a work-study programme?

BIO

The **Information and Guidance Office (BIO)** helps students **to define or redefine their academic plans** at any stage of their studies, from the moment they join the institution right through to their entry into the workforce.
It provides information on courses, career prospects, further study, and more.

BIO
Student Services
Centre - MSE
Mont Houy Campus

orientation@uphf.fr
+33 (0)27 51 77 81

ACADEMIC CALENDAR & EVENTS

ACADEMIC BREAKS & UNIVERSITY CLOSURES

- From 26 October 2026 to 1 November 2026 included
- From 20 December 2026 to 3 January 2027 included
- From 1 March 2027 to 7 March 2027 included
- From 26 April 2027 to 2 May 2027 included
- From 5 May 2027 to 9 May 2027 included
- From 17 July 2027 to 18 August 2027 included



ORIENTATION DAY

Mont Houy Campus: 10 September 2026

Maubeuge Campus: 17 September 2026

Cambrai Campus: 18 September 2026

Apprenticeship Recruitment Fair: 22 October 2026

Graduation ceremony: 20 March 2027



INTERNSHIPS, WORK-STUDY & EMPLOYMENT

INSA Hauts-de-France Corporate Relations Department

Abel de Pujol Building 3
Mont Houy Campus
relations-entreprises@insa-hdf.fr
+33 (0)3 27 51 15 60

The **Corporate Relations Department at INSA Hauts-de-France** supports students in their search for work placements, work-study schemes or jobs. Throughout the year, the department offers them dedicated services and tools to help them understand and shape their career paths, ensuring their employability and successful integration into the world of work.

It also organises **recruitment fairs** to bring students and companies into direct contact with one another.

Need a helping hand?

The Corporate Relations team is available by appointment for:



- ✓ build your career path;
- ✓ create a compelling CV;
- ✓ make good progress with your research;
- ✓ practise for job interviews.

Have you heard of the Career Centre by Job Teaser at INSA Hauts-de-France?

This platform gives you access to job vacancies at the Institute's partner companies.

Sign in, upload your CV and receive personalised alerts to find the job that's right for you!

Fancy starting a business whilst you're still at university?

Pépite Hauts-de-France – Valenciennes supports students who wish to embark on an entrepreneurial journey.

pépite Hauts-de-France Valenciennes

The service offers:

- Awareness-raising initiatives designed to help participants discover the world of business whilst developing their entrepreneurial skills;
- Personalised support, including the opportunity to take part in training courses, workshops, etc.;
- Practical support with the process of setting up or taking over a business;
- Special events designed for networking, sharing ideas and finding inspiration.

Pépite Hauts-de-France Valenciennes

Abel de Pujol Building 1
Mont Houy Campus
Sabine Macrez
sabine.macrez@uphf.fr
+33 (0)3 27 51 18 32

INTERNATIONAL MOBILITY

International mobility is strongly encouraged at INSA Hauts-de-France through **a range of schemes.** There are many objectives: to enhance professional skills, improve proficiency in a foreign language, gain international experience, discover university life in a foreign country, and more.

Depending on the course you are taking, various types of international mobility are available:

- Work placement in a company or laboratory;
- A study programme at a partner university under the Erasmus+ scheme or at an institution with which INSA Hauts-de-France has a formal agreement;
- A dual-degree programme leading to a degree from INSA Hauts-de-France and from the international partner institution;
- Participation in training programmes and/or innovative educational activities (based on challenges or projects) within the European alliances ECIU (INSA) and EUNICE (UPHF).

ECIU

EUNICE





All international mobility must be applied for in advance. Once approved, financial support may be awarded depending on the type of mobility.

INTERNATIONAL STUDENTS

Digital Welcome Desk is **the support platform** for international undergraduate and postgraduate students at INSA Hauts-de-France.

School code for enrolment

FOCBT26

This multilingual tool offers a referral scheme and provides all the essential information regarding:

- Administrative procedures (registration, residence permits, social security, etc.);
- Daily life in France (housing, transport, healthcare, banking, etc.);
- Campus life (mentoring, activities, student services, etc.).

INSA Hauts-de-France International Relations Department

Claudin Lejeune Building 1
Mont Houy Campus
international@insa-hdf.fr
+33 (0)3 27 51 12 36





03. FLOURISH ON CAMPUS



STUDENT ASSOCIATIONS

A number of societies help to shape student and university life on campus.
They offer regular activities and events throughout the year and organise events in a wide range of areas, including concerts, parties, exhibitions, charity projects and sports competitions.

At INSA Hauts-de-France, the student societies are divided **into three main groups.**

Student Union - BDE

The **BDE** brings together engineering students at INSA Hauts-de-France.

Claudin Lejeune 1 Building,
Mont Houy Campus (Valenciennes)
contacts@bde-insa-hdf.com

This organisation brings together **several clubs with a wide range of activities**, as well as the **Sports Office (BDS)**. It also works in partnership with numerous student societies active in fields such as robotics, environmentalism, ... and the student enterprise scheme.

The **Arts Office (BDA)** is open to all musicians and art enthusiasts at the Institute.

Trois Quarts de pouce Association

Trois Quarts de pouce brings together students from audiovisual and multimedia courses.

Carpeaux Building
Mont Houy Campus (Valenciennes)
troisquartsdepouce@gmail.com

Sphimx Association

Sphimx brings together students from science and technology courses.

Abel de Pujol Building 2
Mont Houy Campus
(Valenciennes)
sphimx@sphimx.com

Fancy getting involved in a charity?

Joining a club or society means **thriving through exciting projects,** contributing to student life both on and off campus, developing organisational, technical, artistic and interpersonal skills,and becoming fully integrated into life at the Institute!

INSA ALUMNI HAUTS-DE-FRANCE

INSA Alumni Hauts-de-France brings together the Institute's engineering graduates within **a dynamic network.**
Its objectives are to support graduates' career progression, strengthen ties between alumni and students, and provide support to everyone throughout their journey.

The association regularly organises **conferences, workshops and events** dedicated to professional development, whilst also offering social occasions such as after-work drinks and get-togethers for members.

INSA Alumni Hauts-de-France maintains close links with the other alumni networks of the INSA group's schools, thereby helping to expand opportunities and exchanges on a national scale.

All engineering students currently enrolled at INSA Hauts-de-France are eligible to join the association.

INSA Alumni Association, Hauts-de-France
insalumnihdf@gmail.com

STUDENT REPRESENTATIVES

Student representatives are elected by the students of INSA Hauts-de-France every two years to **represent their interests** on the Institute's various councils, notably the Academic Council, the FSDIE committees and the Board of Governors.

They act as **a bridge between the students and the administration.**

INSA Hauts-de-France
Student Representatives
vp-etudiant-insa@uphf.fr



SPORTS

The **sports department at UPHF and INSA Hauts-de-France** offers a range of physical activities that can be enjoyed indoors or outdoors, either individually or in groups.

The Mont Houy campus boasts **a wide range of sports facilities** offering a varied and high-quality range of activities: multi-purpose sports halls, a dance studio, a weight training room, a dojo, a stadium with an artificial pitch, athletics tracks, an archery range, cross-training areas, boules courts, and more.

There are several types of practice available:

- **Sports and leisure activities,** which can be booked via the school portal.
- **Competitive sport through the University** Sports Association, whatever your level. Membership of the association is free.
- **Online training sessions** are available on the Sport UPHF channel via the digital learning platform and on Pod.
- **Open practice** by booking a space and/or sports equipment.

Discover our full range of sports activities!

Sports Department

Eisen Building
Mont Houy Campus
sports@uphf.fr
+33 (0)3 27 51 11 50



Sports modules, administered by IT2S, are also available to undergraduate and postgraduate students.
These modules are primarily designed to help students acquire new skills whilst earning ECTS credits.

Engineering students benefit from specific **FAPSA (Physical, Sporting and Artistic Activities) modules** integrated into their course.

Are you a top-level athlete?

ESHN status entitles you to personalised support and adjustments to your study arrangements.



+ info

CULTURE

The **UPHF Cultural Department's** mission is to make culture accessible to all in its many forms, enabling students to explore and discover **the wide range of artistic opportunities** available in our region.

Throughout the year, the Cultural Department offers **a rich and diverse cultural programme** across the various campuses, at the UPHF Art Centre (Ronzier building), at the Intermède (Building 17, Avenue Loubat, Mont Houy campus), and also off-campus, thanks to its many partners.
In particular, it organises **a film club, theatre performances, exhibitions, meetings** with professionals from the worlds of art and heritage, **regular events** (workshops, conferences, concerts, the University Big Band, etc.) as well as cultural outings throughout the year.

Cultural Department

Ronzier Building
Opposite Tertiales,
in the city centre
of Valenciennes
service.culturel@uphf.fr
+33 (0)3 27 51 77 26

A number of cultural enrichment modules are also available to undergraduate and postgraduate students. These modules are primarily designed to help students acquire new skills whilst earning ECTS credits.

Engineering students can also benefit from **specific FAPSA modules** delivered by INSA Hauts-de-France, based on the same principle.



For students, the Cultural Services department offers **free tickets** to certain events taking place at cultural venues across the region.

Available by contacting the Cultural Services department and checking the department's monthly newsletter via the student email service.

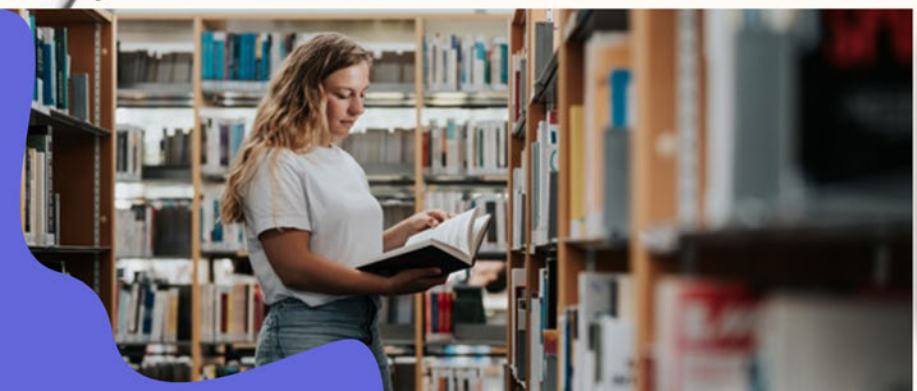
UNIVERSITY LIBRARY

Access the library catalogue

The University Library (BU) is open to all students and offers a wide range of services, including:

- **Borrowing of books and other reference materials of all kinds and across a wide range of subjects:** books, newspapers, magazines, DVDs, etc.
- **Printing, copying and scanning:** there is a charge for printing or photocopying documents; scanning is free of charge. Payment can be made using your student card or a dedicated printing card.
- **Loan of IT equipment:** you can borrow a laptop, a USB cable, headphones or a phone charger.
- **Booking meeting rooms:** online or via a smartphone.

Registration with the University Library is free and automatic for all INSA Hauts-de-France students.



Mont Houy Library

Monday to Thursday: 8am to 8pm
Friday: 8am to 7pm
Saturday: 8am to 1pm

Josquin des Prés Building
bu@uphf.fr
+33 (0)3 27 51 17 51

Cambrai University Library

Monday to Thursday: 8am to 5.30pm
Friday: 8am to 5pm

La Forêt University Centre
bu@uphf.fr
+33 (0)3 27 72 33 27

Maubeuge University Library

Monday to Thursday: 9am to 5.30pm
Friday: 9am to 5pm

University of Maubeuge
bu@uphf.fr
+33 (0)3 27 51 17 79

One Friday a month, the Mont Houy, Tertiales and Cambrai university libraries open at 2 pm, and the Maubeuge university library is closed.
Opening hours may vary during quiet periods or during term breaks. The university libraries are closed during the Christmas holidays and the university's summer closure period.

HEALTH

The Health Centre welcomes students, with or without an appointment, at no upfront cost, for general practice consultations and teleconsultations.

To book an appointment: +33 (0)3 27 51 10 45
or directly at the Health Centre

For any consultation, you must bring the following documents with you:

- *carte vitale*;
- **mutual insurance card;**
- **student card;**
- **up-to-date vaccination record.**

International students are required to provide the European Health Insurance Card and the provisional certificate issued by the insured person's health insurance provider.

Need some counselling?

If you are feeling unwell, stressed, have negative thoughts or are experiencing sleep problems, **you can speak in confidence to a healthcare professional trained to listen.**

ecoute-soutien-infirmier@uphf.fr

Psychologist, midwife, osteopath, dietitian, dentist, …
Various healthcare professionals are available to see by appointment at the Health Centre.

On the Mont Houy campus, **nurses provide most routine care as well as certain emergency treatments** (blood tests, injections, emergency contraception, etc.).
A neuropsychologist also offers ADHD screening.



HANDICAP

At INSA Hauts-de-France, students with disabilities can receive personalised support from the Institute's disability liaison officer, working closely with the UPHF Disability Support Centre.

Appropriate support measures may be offered:

- Educational support measures (medically certified absences, personalised support, assistance with note-taking, etc.);
- Special arrangements for exams (extra time for written and oral exams, a separate room, etc.);
- Loan of equipment based on identified needs.

Are you a student with a disability?

Receive support from dedicated services !

To this end, **it is essential to register** as soon as the new academic year begins, when completing the administrative enrolment process.

If support was already in place the previous year, **the application must be renewed:** it is not automatically renewed.

Book an appointment:

- ☑ **First request:** via the dedicated platform, by scanning the QR code
- ☑ **Renewal:** at the Health Centre, by telephone (03 27 51 10 45) or in person at the MSE

Disability Unit

Mont Houy Campus
Laurence BARA
laurence.bara@uphf.fr
+33 (0)3 37 51 13 59

Disability Support Centre UPHF

relaishandicap@uphf.fr
+33 (0)3 27 51 11 15

STUDENT SERVICE

PRINT DOCUMENTS

- Photocopiers are available in the University Library, allowing you **to print, photocopy or scan documents** using your multi-service student card.
- **The Reprographics Department**, located on the Mont Houy campus, offers **printing services** (A3/A4) as well as document **binding and lamination**. Payment can be made in cash or by cheque.

Reprographics Department

Carpeaux Building
Mont Houy Campus
+33 (0)3 27 51 17 98
+33 (0)3 27 51 17 96

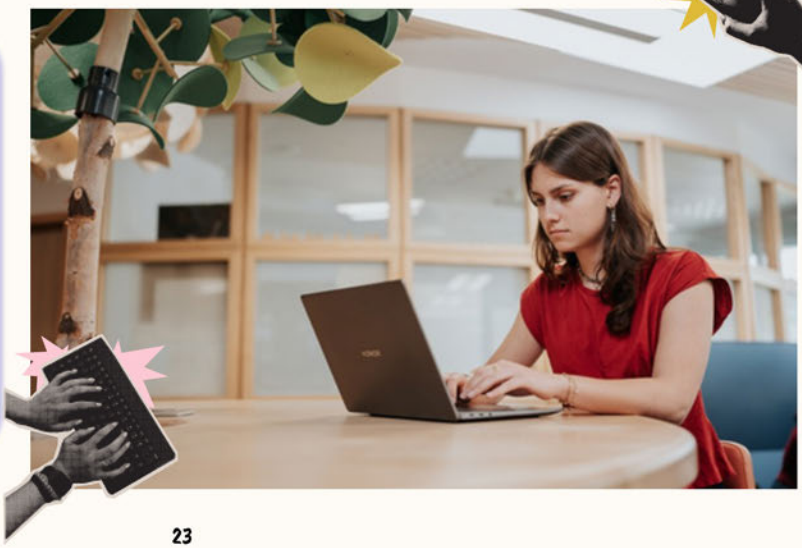
Opening hours:
8.00 am to 11.45 am – 1.00 pm to 4.45 pm (closes at 4.00 pm on Fridays)

PC LOAN

Upon presentation of a student ID card, the University Library lends out IT equipment (laptops, headphones, USB cables, etc.) **for use on-site only.**

Need a laptop for the whole academic year ?

You can submit a request to pretpc@uphf.fr or via the dedicated section on the digital campus platform.



04. DAILY LIFE

HOUSING

There are several options available to help students find accommodation, whether near the campus or within the city itself.

I'm compiling my application

UNIVERSITY HALLS OF RESIDENCE

Managed by the CROUS, university halls of residence are **available only upon application,** by completing **the Student Social File (DSE).**

Near the Mont Houy - Valenciennes campus:

Jules Mousseron Hall of Residence,
rue du Chemin vert,
59300 Aulnoy-lez-Valenciennes
residence.mousseron@crous-lille.fr
+33 (0)3 59 61 70 50

Jules Marmottan Hall of Residence,
8 rue Emile Loubat,
59300 Famars
residence.jules.marmottan@crous-lille.fr
+33 (0)3 74 09 13 07

Résidence Gustave Ansart,
rue Colette and rue André Malraux,
59300 Aulnoy-lez-Valenciennes
residence.tertiales@crous-lille.fr
+33 (0)3 59 61 70 82

Close to the city centre of Valenciennes:

Les Tertiales Residence,
Avenue de l'Industrie,
59300 Valenciennes
residence.tertiales@crous-lille.fr
+33 (0)3 59 61 70 82

Near the Maubeuge campus:

Résidence Gaston Adriensence,
2 Rue du Docteur Paul Jean,
59600 Maubeuge
residence.gastonadriensence@crous-lille.fr
+33 (0)3 74 09 11 58

Near the Cambrai campus:

Résidence Saint-Roch,
50A allée Saint Roch,
59400 Cambrai
residence.cambrai@crous-lille.fr
+33(0)3 59 61 70 84

PRIVATE HOUSING

A housing platform has been set up by the UPHF in **partnership with Studapart.** It lists a wide range of accommodation options from private landlords, estate agents and student halls of residence, whether for **private rental or shared accommodation.**

booking@studapart.com



CATERING

Each campus **offers catering** facilities for all students.

The university canteens (RU) serve full, balanced meals **every weekday lunchtime. Cafeterias are also available** on some campuses and offer light refreshments, amongst other things.

Mont Houy Campus

Mont Houy 1 Canteen
Near the MSE, open from 11.15 am to 1.30 pm
Canteen in the lobby, open from 11 am to 1.30 pm

Mont Houy 2 Canteen
Opposite the Abel de Pujol 2 building,
open from 11.15 am to 1.30 pm

Cafeteria, Multipurpose Hall
Near the tram terminus,
open from 11.15 am to 2 pm

Cafeteria
Matisse Building, open from 8 am to 3.30 pm

Mousseron Cafeteria
Jules Mousseron Residence,
open from 7.30 am to 9.30 pm

Cambrai Campus

Le Rambouillet canteen,
open from 11.30 am to 1.30 pm

Maubeuge Campus

Catering available at the **Lycée Pierre Forest**
(opposite the campus)

Meal in the canteen: 1 main course + 3 side dishes (1 starter, 1 dessert, 1 piece of fruit) = €3.30

Cafeteria set menu: 1 sandwich + 1 piece of fruit + 1 biscuit = €3.30

For grant holders, the price of a meal is €1.

Payment is easy with Izly
via the mobile app or using the multi-service student card.



05. GET INVOLVED & UNDERSTAND INSA

DDRS POLICY

The Sustainable Development and Corporate Social Responsibility unit at UPHF and INSA Hauts-de-France coordinates initiatives aimed at creating a more **sustainable and environmentally friendly campus.**

In 2025, the institutions were awarded **the *DD&RS*** (Sustainable Development and Social Responsibility) french label, which recognises their commitment to and exemplary efforts in promoting sustainable development.
The topics covered are many and varied, and are largely coordinated by the DDRS division, which works in collaboration with all departments at UPHF and INSA.
Students also play an active role through projects and research work.

Small everyday actions taken by as many people as possible can make a significant difference towards **a greener environment on campus** (and elsewhere!):

- By avoiding buying unnecessary items or driving for short journeys. Opt for carpooling, the tram, a scooter or a bike! **The Mont Houy campus has bike racks, scooter lockers and secure shelters.**
- By using reusable items (water bottles, cutlery, etc.). **Water fountains are available in every building on campus so you can top up your water bottle !**



DDRS Division

Watteau Building
Mont Houy Campus
ddrs@uphf.fr

QUALITY APPROACH

For several years now, INSA Hauts-de-France has been committed to **a quality initiative** aimed **at the continuous improvement of its courses and services.**

A recognised certification

Since 2017, INSA Hauts-de-France has been ISO 9001:2015 certified for its engineering programmes.
This international quality management standard, which places people at the heart of its approach, demonstrates organisational performance and a commitment to a process of continuous improvement.

Taking student feedback into account

Satisfaction surveys and evaluation questionnaires are regularly sent out to students in order to enhance the quality of teaching and improve the quality of life on campus.

Feedback requests to promote continuous improvement

The Quality Unit at INSA Hauts-de-France has set up a feedback system that allows anyone to report a problem or make a suggestion.
Each request is reviewed in consultation with the relevant departments in order to find appropriate solutions.

Quality Department

Claudin Lejeune Building 1
Mont Houy Campus
cellule-qualite@insa-hdf.fr
+ 33 (0)3 27 51 13 48
+ 33 (0)3 27 51 18 55



06. Find out more & get advice

NEWS

Stay up to date with all the latest news from INSA Hauts-de-France and don't miss a thing!

Website

insa-hautsdefrance.fr

ENT

Visit the UPHF portal

Social media

@insahdf — INSA Hauts-de-France

@insahdf — INSA Hauts-De-France

"Mon UPHF", the mobile app designed to make students' daily lives easier!

Available to download for free on your smartphone, "Mon UPHF" provides **quick and easy access to all the essential services for student life:** email, timetable, Moodle, canteen menus, ticket booking, news, campus maps, and more…

Available on Google Play and the App Store.



Digital displays: find all the important information right there in the Institute's buildings!

TEACHING STAFF

Bachelor's degree and professional degree

- LP Système de sécurité et Télésurveillance : lp-sst@uphf.fr
- Licence CPES : licence-cpess@uphf.fr
- Licence Génie Civil Architectural et Urbain : licence-gcau@uphf.fr
- Licence Informatique : licence-info@uphf.fr
- Licence Mathématiques : licence-maths@uphf.fr
- Licence Chimie et Applications : licence-pc@uphf.fr
- Licence Audiovisuel et Médias numériques : licence-amn@uphf.fr
- Licence Génie Électrique et Informatique Industrielle : licence-spi-geii@uphf.fr
- Licence Ingénierie mécanique : licence-spi-im@uphf.fr



Master's degree

- Master Ingénierie des Systèmes Images et Sons (ISIS) : master-isis@uphf.fr
- Master Productions : master-prod@uphf.fr
- Master Post-production : master-postprod@uphf.fr
- Master International Master in Transportation and Energy (MITE) : international-master-te@insa-hdf.fr
- Master Génie Civil Architectural et Urbain (GCAU) : master-gcau@uphf.fr
- Master Ingénierie Numérique Collaborative pour la Construction (IN2C) : master-in2c@uphf.fr
- Master E-logistique : master-log@uphf.fr
- Master IA et data computing : master-info@uphf.fr
- Master Information Technology For Smart and Sustainable Mobility (IT4SSM) : master-it4ssm@uphf.fr
- Master Calcul Scientifique, Statistique, Analyse des Données (CaSSAD) : master-cassad@uphf.fr
- Master Qualité, Hygiène, Sécurité (QHS) : master-qhs@uphf.fr
- Master Cyber-défense et Sécurité de l'Information (CDSI) : master-rt@uphf.fr
- Master Ingénierie de la chimie et du Développement durable des matériaux : master-icm@uphf.fr
- Master Ingénierie des matériaux et du Contrôle avancé : master-icma@uphf.fr
- Master Ingénierie mécanique : master-meca@uphf.fr
- Master Électromobilité : master-electromobilite@uphf.fr
- Master International Master in Transportation and Energy (MITE) : international-master-te@insa-hdf.fr

Engineering courses

- SHpI 1A : inge-SHpI1A@uphf.fr
- SHpI 2A : inge-SHpI2A@uphf.fr
- Ingénieur Audiovisuel et Multimédia (AVM) : inge-avm@uphf.fr
- Ingénieur Génie Civil et Bâtiment (GCB) : inge-gcb@uphf.fr
- Ingénieur Génie Électrique et Informatique Industrielle (GE2I) : inge-geii@uphf.fr
- Ingénieur Génie Industriel (GI) FISE : inge-gi-fise@uphf.fr
- Ingénieur Génie Industriel (GI) FISA : inge-gi-fisa@uphf.fr
- Ingénieur Informatique et Cybersécurité (ICy) FISE : inge-icy-fise@uphf.fr
- Ingénieur Informatique et Cybersécurité (ICy) FISA : inge-icy-fisa@uphf.fr
- Ingénieur Automatisation des Systèmes et Robotique (ASR) : inge-asr@uphf.fr
- Ingénieur Mécanique et Énergétique (ME) FISE : inge-me-fise@uphf.fr
- Ingénieur Mécanique et Énergétique (ME) FISA : inge-me-fisa@uphf.fr
- Ingénieur Mécatronique (MT) : inge-mt@uphf.fr
- Ingénieur Systèmes Embarqués et Télécommunications (SET) : inge-set@uphf.fr



Access to the campus

Mont Houy Campus,
Aulnoy-lez-Valenciennes,
59313 Valenciennes, Cedex 9



By train: Le Poirier Université SNCF station (a 10-minute walk to the campus)

By tram: lines T1 or T2 – Chemin Vert, Campus Mont Houy, Moriamez Recherche and Famars Université stops

By bus:

STOP	COMPANIES	LINES
RÉSIDENCE UNIVERSITAIRE	Transvilles	16 - 17 Illigo 1
CHEMIN VERT	Transvilles	T1 16 Service flex0
FAMARS UNIVERSITÉ	Transvilles	T1 - T2 13 - 17 - 103 Illigo 1 Service flex0
ARC EN CIEL (région)	Visit https://arcenciel.hautsdefrance.fr/ FAMARS Université stop	

By bike : all campuses have bike racks in front of every building, as well as secure bike shelters.

On the Mont-Houy campus, there are **18 bike stations and 3 secure shelters,** as well as **scooter lockers** in front of most buildings.
To make life easier for cyclists, there is **a cycling community**. This allows for easy communication via the **Rocket Chat** instant messaging service (accessible via your UPHF email account).

I'm joining the cycling community!

By car : **the carpooling community PASSPASS COVOITURAGE** connects students and staff from the INSA Hauts-de-France / UPHF community who wish to carpool.

... or the carpool community!

Flexo, Transvilles' evening service: no booking required, from Valenciennes station to the stop of your choice, Monday to Saturday until 9.30 pm and until 12.30 am at weekends.

FlexTAD, on-demand transport service: available Monday to Saturday from 6.30 am to 8.30 pm, by booking via the Flex by Transvilles app. This service covers eight suburban areas (67 local authorities) and allows passengers to be picked up from one stop and taken to another.

Wallers-Arenberg Campus
Wallers-Arenberg mining site, Rue Michel Rondet, 59135 Wallers-Arenberg

By bus : route 20 (Arenberg Fosse stop)

Cambrai Campus,
6 Rue Rambouillet, 59400 Cambrai

By train : Cambrai SNCF station
By bus : route 5 (Centre universitaire stop) and free shuttle bus (upon presentation of a student card) between Espaces gares and Centre universitaire

Maubeuge Campus,
Boulevard du Général de Gaulle, 59600 Maubeuge

By train : Maubeuge SNCF station
By bus : routes 21, 24, A (Université stop) and route 55 (Lycée Pierre Forest Quai B stop)

Travel all year round with Pass&Go!

The Pass & Go allows young people under the age of 25 **to travel on public transport as often as they like on the Transvilles network** (buses, trams, TER trains) from 1 September to 31 August each year.

To obtain your Pass & Go, you must:

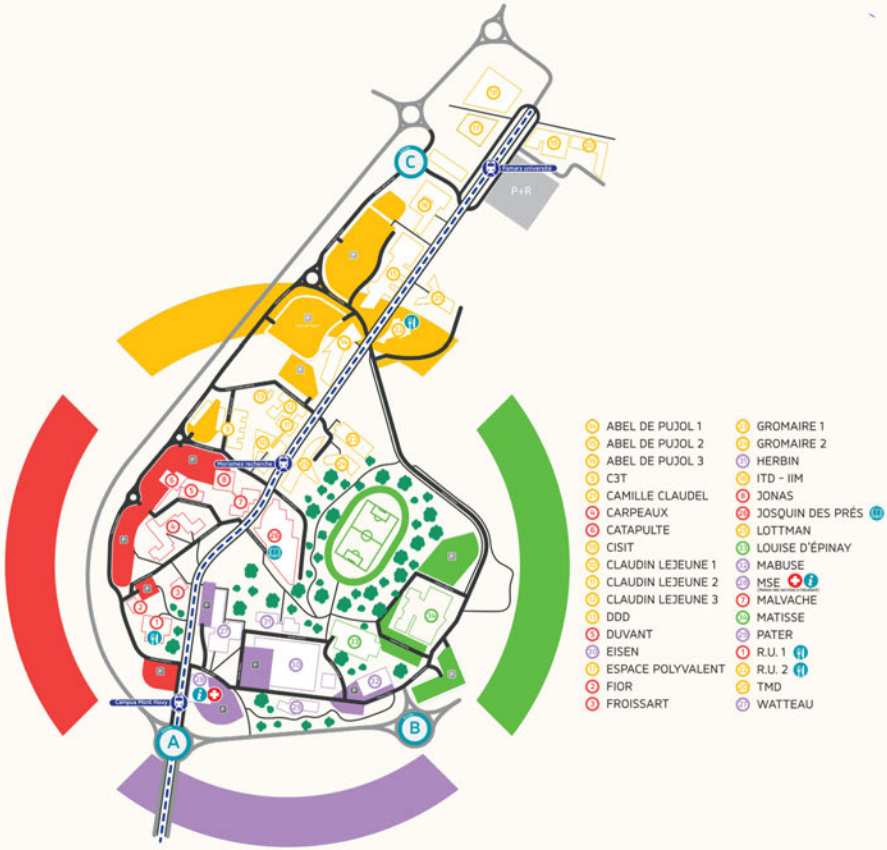
- be under 25 years of age on 1 September;
- reside in one of the municipalities within the Valenciennes Métropole or La Porte du Hainaut urban communities;
- complete the online registration via the dedicated form, ensuring that all supporting documents are provided (passport photo, proof of identity, proof of address);
- pay the annual registration fee of €20.

I'm getting my Pass&Go

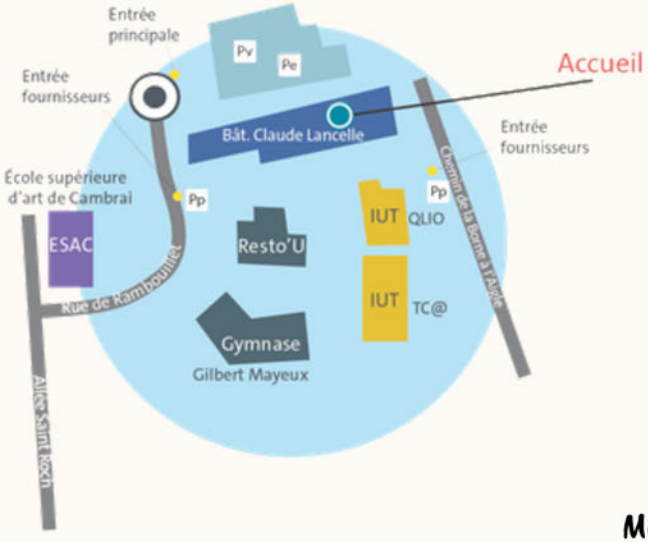
It then takes 15 days to produce the pass.
The application must be renewed every year.

CAMPUS MAP

Mont Houy Campus,
Aulnoy-lez-Valenciennes, 59313 Valenciennes, Cedex 9



Cambrai Campus,
6 Rue Rambouillet, 59400 Cambrai



Bâtiment Claude Lancelle :
rez de chaussée : accueil
1er étage :
- direction
- secrétariat Institut Sociétés Humanités (ISH)
- histoire, géographie, sociétés
- secrétariat INSA Hauts-de-France
- sciences et techniques
- laboratoire de biologie

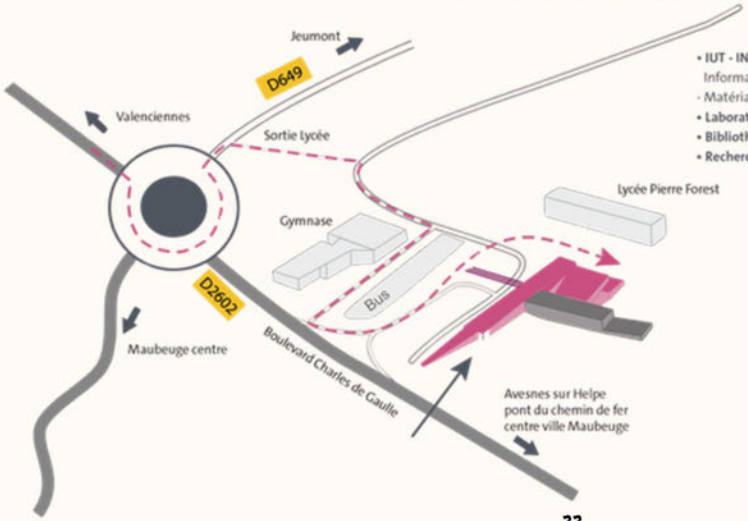
2e étage :
- bibliothèque universitaire
- secrétariat de l'université de Lille

4e étage :
- secrétariat - apprentissage IUT TC @
- secrétariat DAEU
- laboratoire de langues

Bâtiment IUT QLIO
Qualité, logistique industrielle et organisation
- secrétariat
- formation initiale
- formation continue

Bâtiment IUT TC@
Techniques de commercialisation
- secrétariat
- formation initiale
- formation continue

Maubeuge Campus,
Boulevard du Général de Gaulle, 59600 Maubeuge



- **IUT - INSA Hauts-de-France**
  Informatique et cybersécurité
  - Matériaux et mesures physiques
- **Laboratoire CERAMATHS**
- **Bibliothèque universitaire**
- **Recherche**

DIRECTORY & USEFUL NUMBERS

ON CAMPUS

INSA Hauts-de-France homepage :
03 27 51 12 00

UPHF Home :
03 27 51 12 34

Security PC :
03 27 51 10 00

Home Cambrai Campus :
03 27 72 33 00

Home Maubeuge Campus :
03 27 53 06 17

INSA Student VP:
vpe@insa-hdf.fr

VP Student UPHF :
vp-etudiant@uphf.fr

HELPINE NUMBERS



Women who are victims of violence :
39 19

Suicide prevention :
31 14

Student well-being :
0 800 737 800

Cyberbullying :
30 18

EMERGENCY NUMBERS



Emergency Medical Services (EMS)
Medical emergency:
15 (or 114 by text message)

Police - Theft, violence, burglary, assault:
17

Firefighters – Danger, accident, fire:
18

Emergency number for all types of emergencies for people who are deaf, deafblind, hard of hearing or aphasic:
114 by text message

European emergency number:
112

Terrorist attack alert:
197

NOTES





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HAUTS-DE-FRANCE

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